



**Important changes regarding the
Lowe's Program for REALTORS®**

The Lowe's Program for REALTORS® will end at 11:59pm Eastern time on Friday, November 6, 2015:

As of November 7, 2015 the Lowe's Program for REALTORS® will no longer be available and Lowe's will no longer be a REALTOR Benefits® Program partner.

Remaining orders for e-Coupons:

10% e-Coupons will be processed through 11:59pm Eastern time on Friday, November 6, 2015. Any coupons sent via the Lowe's Program for REALTORS® system before the final end date and time will be honored through the expiration date printed on the coupon.

Gift Card Purchases:

The 5% discount on purchases of Lowe's Gift Cards will be processed through 11:59pm Eastern time on Friday, November 6, 2015. Any Lowe's Gift Cards purchased up until that time will be processed and sent to clients via mail within two days from the time the order is made.

Creative Ideas Subscriptions:

While REALTORS® may no longer sign up their clients for a free subscription to *Creative Ideas*, those that are already subscribed will continue to receive copies.

Exporting Client Lists:

REALTORS® wishing to export their client database from the Lowe's Program for REALTORS® system must do so by 11:59pm Eastern time on Friday, November 6, 2015. Instructions are below, or assistance is available via the Lowe's Program for REALTORS® Help Desk at (888) 913-6060. Beginning November 7, 2015 the Lowe's Program for REALTORS® site will not be accessible. Lowe's representatives will be available to assist NAR members through 5:00pm Eastern time November 29, 2015.

- Go to www.LowesRealtorBenefits.com
- Login to your account
- Scroll down to the Client List section
- Click "Export Client List"
- An Excel spreadsheet will be downloaded with the following fields:
 - First Name
 - Last Name
 - Address1
 - Address2
 - City
 - State
 - Zip
 - Phone Number
 - Email Address

Need Assistance?

Contact the dedicated Help Desk for the Lowe's Program for REALTORS® at this toll-free number: 888-913-6060. The Help Desk will be available through 5:00pm Eastern time on November 29, 2015.

Please note:

As part of the wind-down of the Lowe's Program for REALTORS®, all NAR Members' information, including any client information, provided to Lowe's through the Lowe's Program for REALTORS® will be destroyed by Lowe's upon the conclusion of the program. However, NAR members, or clients of an NAR member, may continue to receive communications from Lowe's if a separate customer relationship was established with Lowe's independent of participation in the Lowe's Program for REALTORS®.