SentriKey Guide: Getting Started

Open a Lockbox Key Compartment Using the SentriKey Real Estate Mobile App

- Launch the app on your device.
- In the app, tap **View Nearby Properties.**
- The **Property List** will be displayed. Tap the desired property. If the lockbox is not currently assigned to a property, you'll be prompted to enter the lockbox serial number.
- Enter your PIN and tap **OK**, or use Touch ID/Face ID.
- You'll be given a code. Enter this code on the lockbox keypad and the lockbox will open.
- In the app on the **Listing Detail** screen, tap **Done**.

Release the Shackle Using the SentriKey Mobile App

- In the app, tap the menu icon.
- Tap **My Lockboxes**.
- Tap **Release Shackle**.
- Tap **Get Release Shackle Code**.
- Select lockbox serial number.
- Get Shackle Code.
- Enter your PIN and tap **OK**, or use Touch ID/Face ID.
- Tap **How to Use This Code** and follow instructions

Assign a Lockbox to a Listing

- In the app, tap the menu icon.
- Tap **My Lockboxes**.
- Tap **Assign/Unassign Property.**
- Select lockbox serial number.
- Choose a property from the list and tap **Done**.

NOTE: In order to assign a listing to a property, the listing needs to be active in REcolorado for more than one hour.

Generate a One-Day Code

- In the app, tap the menu icon.
- Tap **My Lockboxes**.
- Tap **Get One Day Code**.
- Select lockbox serial number.
- Under **Assigned To** enter as much information as you need about the person you are giving access to.
- Tap **Get One Day Code**.
- Enter your PIN and tap **OK**, or use Touch ID/Face ID.
- Share the One Day Code via text or email by clicking the **Share** icon in the top right corner.

Message Center (Envelope Icon)

You will receive showing information under message center. Message Center will also notify you when your lockbox battery is low.

Battery Life

Depending on usage, the battery lasts 3-6 years. If you receive a low battery notification, please contact DMAR to have them replaced. There is no cost for replacement batteries.

User/Lockbox Settings (Person Icon)

This is your account information. You can change your pin and password by clicking the pencil icon. Tap **Save** when finished.

Need help? Contact SentriLock.

If you need further assistance, please contact SentriLock at 1-877-736-8745. Hours: 6:00 AM to 8:00 PM (MT), 7 days a week (except holidays).